

RMA#

Return/Exchange Policy & Return Form

Thank you for ordering Southern Implants products. It is our commitment to provide you with the highest quality dental products. Should you encounter the need to exchange or return product, please review and complete this form to allow for proper processing of your return/exchange.

Please return the completed form to your Southern Implants Customer Service Department at:

Southern Implants Customer Service Department
5 Holland, Bldg. 209
Irvine, CA 92618

PHONE: 1-866-700-2100 or 1-949-273-8505 **FAX:** 1-949-273-8508 **E-MAIL:** customerservice@southernimplants.us

Southern Implants traces all products to the original invoice and lot numbers and all product returns are based on the terms and conditions of the original invoice.

Medical Device Reporting: If you experience a problem with Southern Implants products that you believe might fall under the scope of the Medical Device Reporting regulations, please contact Southern Implants Inc. Customer Service Department immediately.

Product returns must be unopened, undamaged and received within 30 days of the invoice date for full refund or credit accompanied by this completed form. Products received within 31-90 days of the invoice date are subject to a 15% restocking fee. No returns over 90 days from invoice date are accepted. Credit card purchases will be credited to the same credit card account.

Product/product packaging which have been in contact with body fluids or have been otherwise damaged or contaminated are not to be returned.

Doctors Name: _____ Contact Person: _____

Address: _____

Phone: _____ Fax: _____ E-mail: _____

Product Code	Lot #	Qty Returned	Exchange	Requested Product	Quantity
			Y N		
			Y N		
			Y N		
			Y N		
			Y N		
			Y N		
			Y N		
			Y N		
			Y N		
			Y N		

Account#:	Date Received:
FOR OFFICE USE ONLY	

